



# Mount Vernon

*An Innovative Community; Authentically Hometown*

## **NEWS ALERT: City Water Office to Close Thursday, Nov. 18**

*Staff to be trained on new billing system; office will reopen Friday, Nov. 19*

MOUNT VERNON, Nov. 16, 2021 – The City of Mount Vernon’s Water Office will be closed to the public on Thursday, Nov. 18, 2021, for one day only, while staff are trained on a new billing system. Residents are asked not to call the Water Office on Thursday; residents with a water emergency may call the Mount Vernon Police Department at 740-397-2222. The new billing system is expected to be operational in early 2022.

For residents’ convenience, the Water Office, at 3 N. Gay St., maintains a night deposit box on the north side of the building. Payments deposited there after business hours Wednesday, or at the drive-through window during Thursday, will be processed on Friday, Nov. 19. The City’s Income Tax Office, also at 3 N. Gay St., will remain open on Thursday.

Water customers who wish to pay their bills online can do so through Infinitech, via credit card, by visiting <https://web1.civiacmi.com/MtVernon/Utility/Default.aspx>.

### END ###

### **ABOUT THE CITY OF MOUNT VERNON:**

The City of Mount Vernon is an innovative community with an authentic hometown feel. Home to 17,000 people, Mount Vernon is the county seat for Knox County and boasts historic buildings and districts as well as business and professional, educational, and recreational opportunities through many adaptive reuses of the community’s infrastructure and spaces. Specific attractions are the historic Woodward Opera House, the Knox County Memorial Building and Theater, and the 250-acre Ariel~Foundation Park adjacent to the state scenic Kokosing River. The City has strong ties to higher education, with Mount Vernon Nazarene University, Kenyon College, and Central Ohio Technical College operating satellite locations in the historic downtown. Located 40 miles northeast of Columbus, Mount Vernon is near the geographic center of Ohio and has connections all over the globe.

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